

# SAFEGUARDING MANAGER'S REPORT

## Plymouth Safeguarding Adults Board July 2017



<p>1 PSAB Executive Group highlights:</p>	<p>The group last met 09 June, and areas for discussion included:</p> <p><u>Sub Group Updates:</u></p> <p>SAR:</p> <ul style="list-style-type: none"> <li>- Group has met to look at two referrals, further information is being gathered</li> <li>- SCR V: agenda item. Report published on 12 June: <a href="http://web.plymouth.gov.uk/serious_case_review_v_2017.pdf">http://web.plymouth.gov.uk/serious_case_review_v_2017.pdf</a></li> <li>- SAR RM: agenda item</li> </ul> <p>Quality and Performance: agenda item</p> <p>LOG: Issues discussed include:</p> <ul style="list-style-type: none"> <li>- Review of ToR and membership</li> <li>- Learning and Development Competency Framework and alignment with the awaited NHS England Intercollegiate Document. Task and finish group under development</li> <li>- Planning for further targeted circulation of the Risk Management, Self Neglect and Hoarding policy</li> </ul> <p><u>SAB Strategic Plan 2016 -19 tracking:</u></p> <ul style="list-style-type: none"> <li>- Risk Management and Self Neglect policy</li> <li>- Mental Health: to look at setting up an audit group informed by agencies' updates, with a view to ensuring lessons from the SCR and SAR are embedded in practice.</li> <li>- Engagement and Participation: Stage 2 and future focus of the work by Healthwatch is being planned.</li> <li>- Quality Assurance : agenda item</li> <li>- Learning and Development strategy</li> <li>- SAB Management arrangements: work with PSCB on a joint communication strategy is underway, consideration being given to a consistent constitution across the peninsula SABs</li> </ul> <p><u>Budget:</u></p> <ul style="list-style-type: none"> <li>- 2017-18 contributions to be discussed with partners.</li> <li>- To develop a policy for managing reserves and costs.</li> </ul>
<p>2 Safeguarding Adults Collection (SAC) 2016-17</p>	<p>The purpose of the national data collection is to monitor safeguarding activity, with reference to the Care Act 2014, within Local Authorities in England; the main output is an annual report which is deemed to be a national statistic. It presents aggregated information about adults at risk for whom there were active safeguarding concerns or enquiries which were opened and/or closed during the reporting period.</p> <p>We completed our initial return to NHS Digital in May; the key headlines (all comparisons to 2015/16) are:</p> <ul style="list-style-type: none"> <li>- we received 3548 referrals in total; an increase of 8%</li> <li>- total number of concerns (those referrals triaged as safeguarding) rose from</li> </ul>

	<p>1,768 to 1,957; an increase of 10.6%</p> <ul style="list-style-type: none"> <li>- total number of section 42 enquiries rose from 1,163 to 1,449; an increase of 24.6%</li> <li>- total number of other safeguarding enquiries rose from 21 to 31; an increase of 47.6%</li> <li>- one area of concern previously was the percentage of closed safeguarding enquiries where we recorded that 'no action' had been taken. In 2015/16 this percentage was 39% but has reduced to 29% in 2016/17 and is reducing further still this year, attributed to education in terms of criteria interpretation and further recording guidance</li> </ul> <p>Initial regional benchmarking information suggests similar patterns, and in conjunction with regional colleagues we are looking at developing mechanisms to better manage service quality and low level concerns. Following receipt of national information, expected in August, we will be in a position to provide further analysis.</p>															
<p>3 CQC report on Adult Social Care Services 2014-17</p>	<p>This recently published report has attracted much media attention, particularly in relation to people's safety. It is one of a series of reports across the sectors that CQC regulates, and looks at what the regulator has found about the quality of care across the whole range of adult social care services that they regulate. It is based on more than 33,000 inspections of around 24,000 different locations published up to May 2017, including care homes, care in people's own homes, Shared Lives schemes and supported living services:</p> <p><a href="http://www.cqc.org.uk/publications/evaluation/state-adult-social-care-services-2014-2017">http://www.cqc.org.uk/publications/evaluation/state-adult-social-care-services-2014-2017</a></p> <p>For the local comparison of overall ratings in May 2017:</p> <table border="1" data-bbox="363 1162 1362 1435"> <thead> <tr> <th>RATING</th> <th>ENGLAND</th> <th>PLYMOUTH</th> </tr> </thead> <tbody> <tr> <td>Outstanding</td> <td>353 (2%)</td> <td>5 (4%)</td> </tr> <tr> <td>Good</td> <td>16,351 (77%)</td> <td>101 (80%)</td> </tr> <tr> <td>Requires Improvement</td> <td>4,073 (19%)</td> <td>15 (12%)</td> </tr> <tr> <td>Inadequate</td> <td>343 (2%)</td> <td>4 (3%)</td> </tr> </tbody> </table> <p>In CQC terms, Plymouth sits in the upper 20-40% of Local Authority areas for overall services, and in the top 20% for Domiciliary Care services. We meet regularly with CQC to ensure an overview of the local picture. For those services with a current rating of Requires Improvement or Inadequate, we have robust safeguarding and commissioning meetings in place which monitor action plans, and are informed by the regulator's legal process.</p>	RATING	ENGLAND	PLYMOUTH	Outstanding	353 (2%)	5 (4%)	Good	16,351 (77%)	101 (80%)	Requires Improvement	4,073 (19%)	15 (12%)	Inadequate	343 (2%)	4 (3%)
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<p>4 Plymouth Multi-Agency Adult Safeguarding Policy and Procedures</p>	<p>The annual review of the online manual has been completed, and the latest version went live in May: <a href="http://plysab.proceduresonline.com/">http://plysab.proceduresonline.com/</a></p> <p>Regarding the previously reported development of a protocol for PSAB members to co-ordinate responses to allegations or concerns about people in a position of trust (PiPoT), the SW ADASS group is looking at a regional policy which will inform our local approach.</p>															

5	<p>Operation Baddeck- conclusion of the case against Atlas Projects Ltd</p> <p>The extensive and complex investigation into care home abuse at Atlas Projects Ltd that began in 2011, concluded on 7 June 2017 at Bristol Crown Court. The investigation led to three trials involving 24 people, resulting in 13 convictions primarily for conspiracy to false imprison, false imprisonment, perverting the course of justice, and contraventions of health &amp; safety legislation. This led to a 28 month custodial sentence for one manager, a substantial 6 figure fine for a Director, suspended sentences, unpaid work and conditional discharges.</p> <p>In October 2011 safeguarding alerts were raised regarding the unlawful use of restraint and the use of a quiet room to detain individuals living in homes run by Atlas Projects Ltd in North Devon. A subsequent multi-agency safeguarding investigation uncovered further evidence of poor practice, warranting a whole service investigation. A police led investigation was set up and continued until the beginning of the first of three trials in November 2015.</p> <p>In December 2011 a multi-agency safeguarding process, involving the Police, CQC, the NHS and Local Authorities, coordinated by Devon County Council, agreed that alternative placements should be found for all residents living in Atlas Projects Ltd services. Consequently work was undertaken with individuals and their families to find appropriate alternative care services and local accommodation. Independent advocates were appointed to provide additional support and ensure the wishes of residents regarding their care and living arrangements were taken into account.</p> <p>In June 2012 Atlas Projects Ltd entered administration and by the end of July all fifteen homes (seven in Devon and eight in the South of England) had closed. The CQC cancelled their registration in August 2012 and the company ceased trading.</p> <p>Those individuals affected continue to be well supported locally by skilled service providers; who together with health and care professionals have successfully supported individuals to enjoy greater independence, make choices and live in their own home. To minimise further distress families have been kept informed when possible, and specialist health professionals continue to support individuals and advise service providers.</p> <p>Since 2012 there has been substantial change in how we commission support for people; all individuals involved now have person-centred support and accommodation. The providers, in conjunction with the families, deliver bespoke care and support in the person's own home.</p>
6	<p>SW ADASS Safeguarding Leads Group</p> <p>Commissioning of the regional review of SCR/SARs has been finalised and the work commenced, findings will be presented by Prof. Preston-Shoot at a conference in Taunton on 20 November. Each SAB will be allocated 8-10 places, and an email has gone out to members asking for expressions of interest.</p> <p>There are plans to further develop links between the group, SAB Managers and the national Independent Chairs network, with a view to developing consistent protocols and agendas going forward. An editorial group is under development to look at shared policy areas, to include prevention strategies. Having an overview of such strategies in its area is described as a core responsibility of SABs in Ch. 14.140 Care Act Statutory Guidance.</p>
7	<p>Modern</p> <p>In collaboration with colleagues in Torbay, Safer Plymouth has produced a toolkit</p>

Slavery agenda	<p>which aims to explain Modern Slavery and Human Trafficking, along with the National Referral Mechanism (NRM) and how we use it in Plymouth. It has been promoted on the intranet and widely circulated to partners across networks and sectors.</p> <p><a href="https://www.plymouth.gov.uk/sites/default/files/TacklingModernSlaveryHumanTrafficking.pdf">https://www.plymouth.gov.uk/sites/default/files/TacklingModernSlaveryHumanTrafficking.pdf</a></p>
8 ADASS Financial Abuse and Scamming guidance	<p>We have promoted the recent guidance to the relevant partner agencies, and are developing stronger links between our Trading Standards colleagues and the PSAB through their representation at PLOG:</p> <p><a href="https://www.adass.org.uk/media/5799/top-tips-financial-abuse-and-scams.pdf">https://www.adass.org.uk/media/5799/top-tips-financial-abuse-and-scams.pdf</a></p>